

ANNUAL 2020/21

Centre for Asylum Seekers, Refugees and Detainees (CARAD Inc)



CONTENTS

Chairperson's Report	04
General Manager's Report	06
Client Services Program	08
Client Services Statistics	09
Food Bank Program	10
Advocacy	11
Volunteer Program	12
Volunteer Program Statistics	13
Community Engagement	14
Opening Doors Program	15
Detention Visiting Team	17
Fare Go Project	18
Our People	20
Treasurer's Report	21
Audited Financial Reports	22



CHAIRPERSON'S REPORT



CARAD has reached a significant milestone: we celebrate our 21st birthday this year. Emerging from a small group of volunteers in 2001 and growing into a strong and vibrant organisation run by a staff of 8 professionals and 240 volunteers, today CARAD is a highly respected voice—locally and nationally—in protecting, extending, and advocating for the rights, welfare and interests of people seeking asylum, refugees and detainees.

When we began CARAD over two decades ago, we thought we were meeting a short-term need. But we are needed more than ever today.

Over the years we have provided services to thousands of people seeking asylum, people who have gone on to make new lives for themselves and for their children, and who have brought great joy to many others in Western Australia.

CARAD's motto is compassion in action, and there is ample evidence of these values being displayed by CARAD's staff and volunteers over the last 21 years. Many children have been assisted by CARAD volunteers in learning English as a second, third or even fourth language. People in detention have been visited or had regular phone calls from our volunteers and staff.

At its inception, CARAD established a centre called Welcome House at St John's Lutheran Church, in order for asylum seekers to receive assistance when the government of the day decided to remove settlement support from people seeking refuge who had arrived in Australia by boat. As well as support with English language development, clients were helped to open bank accounts, arrange accommodation, and set up electricity accounts. Many were referred to lawyers for assistance. Lawyers and law students gave tirelessly to our clients, filling out the complicated forms required to lodge asylum applications. Eventually this led to the establishment of a full-blown community legal centre, Case for Refugees, which evolved into The Humanitarian Group and finally into Circle Green.

We are celebrating this 21st anniversary with a walk through some aspects our history at our Annual General Meeting. We hope, one day, to record our history in more detail because we know so many stories remain to be told. In the meantime, you can see some stories of the people who arrived as refugees in the last several years recorded in the WA Museum Boola Bardip's award-winning exhibition entitled 'Sharing Stories', which was facilitated by Esther Deng, CARAD's Client Services Manager.

CARAD has faced challenges this year with several shutdowns due to Covid-19. We have been grateful to our highly competent staff for their nimble

and efficient responses to the different demands thrown up by this crisis.

However, such challenges pale into insignificance in comparison with the situations of our clients and indeed those of refugees across the world. Their needs, particularly in war zones, continue to require compassion and action. The requirement is for all people to act with more compassion towards those with clear humanitarian needs. For our part, CARAD continues to advocate for a larger intake of refugees.

It is pleasing to note the funding base for CARAD has been very steady and increasingly secure this year, building on the progress of the last six years. We are grateful to the Fundraising Sub-Committee and General Manager Joanna Josephs for their leadership. And we sincerely thank our major funders for their support of CARAD's vital work.

With the exciting development of our employment enterprise, the Fare Go food truck has embarked on another opportunity to expand options for employment through the catering services provided at Warwick Senior High School canteen. This has opened up pathways leading to employment opportunities for our clients—in hospitality and other professions.

We are also delighted to report that we have now been joined by former clients of CARAD as expert client consultants in a CARAD reference group, which has been established to improve our operational, policy and advocacy practices. The consultants will work with the Client Services Sub-Committee to ensure CARAD's focus is always guided by our clients' needs and interests.

CARAD has had the opportunity to review all its policies and procedures this year, and we are pleased to have established a new Risk Management Sub-Committee. Overall, it has been gratifying to see the expertise of the Management Committee strengthening the governance of CARAD in an increasingly regulated nongovernment organisation sector.

We express our deep gratitude to Peter Gianoli, CARAD's previous chairperson, for his six years serving on the Management Committee and as Chairperson for several of those. His contributions, particularly in helping to establish a firm financial base for the organisation, have been significant.

I want to take this opportunity to thank the CARAD staff for their stellar performance this year. It has been an honour to work alongside you. I would also like to thank CARAD's Management Committee for their diligent and committed work over the last year.

And finally, to all our volunteers and donors, CARAD would not exist without you. You are the bedrock of compassionate caring—the foundation on which we are all privileged to serve.



GENERAL MANAGER'S REPORT



2020/21 was a year like no other that called on CARAD's compassion in action.

The ongoing impacts of COVID-19 were felt by the most vulnerable in our community, with many people seeking asylum having lost employment and left without access to Job Seeker or Job Keeper, coupled with a housing crisis. More people seeking asylum than ever were left without a financial safety net, as the cuts to the federally funded Status Resolution Support Service (SRSS) that started in 2018 continued. Funding for the SRSS program, which provided a small living allowance to people seeking asylum via Centrelink, has now been reduced by 85%: from \$139.8 million in 2017/18 to just \$19.6 million in the 2021/22 federal budget. CARAD has been receiving an increasing number of referrals for support for some of the 500-600 hundred people in Perth seeking asylum who are estimated to have been cut off from the SRSS program since 2018. In 2021 we saw the most vulnerable clients, including large single-parent families with no income, be referred to CARAD. As of July 2021, fewer than 70 people seeking asylum remain eligible for any form of Centrelink payment (including SRSS) in WA.

Each year the demand for our services increases and our CARAD community rises to the occasion. In 2020/21 we provided almost double the emergency relief funds compared with the previous year, expanded our staffing to meet

the increasingly complex needs of our clients and ensured that our clients continued to receive essential case work and practical support including accommodation, food, transport, and access to healthcare. In this challenging year with multiple (thankfully short) lockdowns, our staff team has worked tirelessly through a clientcentred approach that promotes the strength and dignity of our clients. We also thank our volunteers who enhance and amplify our support by generously giving their skills and time to supporting CARAD clients and our operations.

Our goal is to continue to maximise our positive impacts in the community we serve. As we rapidly expand our service delivery, thanks to significant grant funding and support from partners, we are simultaneously enhancing our organisational infrastructure through upgrades in IT and our building. We are investing in strategic planning for our future growth and sustainability. We look forward to new opportunities to proactively address social issues and empower our clients through initiatives like our Fare Go program, which continues to go from strength to strength.

The incredible advocates who founded CARAD 21 years ago saw significant gaps in the assistance being provided to people seeking asylum, refugees and detainees in WA and wanted to ensure that, despite harsh immigration policies, these people would always have support to rebuild their lives with dignity. That vision has

been sustained over the years through the dedication of thousands of volunteers, staff, donors and funding organisations, sector partners and, of course, our clients themselves, who choose to trust us in their time of need.

CARAD has grown considerably in the past 21 years and together we have created a resilient, innovative, values-driven organisation. We go further than addressing gaps: we are working every day towards becoming a more welcoming community for people seeking safety.





The last year has continued to be challenging and uncertain for many of us, and this could not be truer for people seeking asylum in WA. Their tenuous circumstances, along with the complexity of protracted and opaque protection determination processes, were compounded by the continued lack of rights or support in the face of COVID-19 impacts and restrictions. All of this was overlaid with the despair of seeing the virus ravage the lives of loved ones in their countries of origin. The work of CARAD's Client Services team, while focusing on providing welfare support and rights advocacy, became an ever more vital lifeline to people seeking asylum in WA, who were experiencing all of this and more.

Throughout the year the team has worked consistently to reassure clients and to ensure their social inclusion by providing essential case work, emergency relief, and access to healthcare, food, and accommodation. Extra efforts were made by the team to ensure that clients' tenancy rights were maintained, that they had access to mental health support, and that they were supported in securing employment.

When critical government funding was withdrawn from other services at the beginning of 2021, the number of people in desperate need increased exponentially. As a result, even more people seeking asylum turned to CARAD as a last resort to help keep them afloat. In March 2021, when

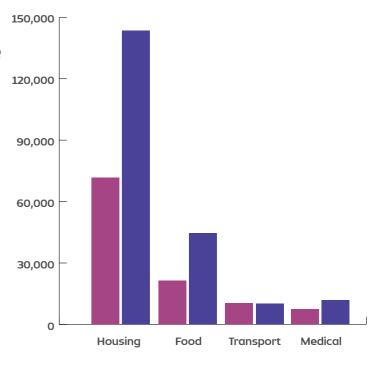
the moratorium on housing evictions and rental increases ended, we saw most clients facing significant hikes in rental costs and record levels of clients without secure housing facing impending homelessness. The growing number of clients, often with increased needs, resulted in an unprecedented doubling of the emergency relief expenditure for the program. Thankfully, due to timely and generous support from the CARAD community and new donors, we were able to meet this demand, as well as to add another case worker to the team.

As we look to the future, the team is establishing a forum for client consultation, seeking clients' input on CARAD's organisational strategy, operations, and advocacy. As the organisation and Client Services Program grow, this will be essential to CARAD's relevance and success in supporting people seeking asylum. Another key priority for the team is to improve disaster preparedness for clients, as life seeking safety carries on for them—not just from their home countries, but also amidst a pandemic, and the increasing risk of natural disasters here in Australia. Over the year the Client Services team has been both responsive and proactive. This fills us with hope that, with the ongoing contribution of CARAD's community, we can continue to support and strengthen people seeking asylum during a time when they need it the most.

CLIENT SERVICES STATISTICS

CARAD Client Services Emergency Relief Expenditure

- 2019/21 Total = \$112,991.52
- 2020/21 Total = \$214,103.16













12,580
NIGHTS OF
ACCOMMODATION
INCLUDING
51 NIGHTS OF CRISIS

ACCOMMODATION

TRANSPORT VOUCHERS

CHILDREN
ASSISTED WITH
ESSENTIAL
SCHOOL BOOKS,
UNIFORMS

546 SUPERMARKET VOUCHERS

PRESCRIPTIONS
MEDICATIONS,
GP APPOINTMENTS
MEDICAL TESTS



269

THERE WERE 139 CASES, CONSISTING OF 269 PEOPLE, REFERRED TO CARAD 86.61% OF REFERRED CLIENTS WERE ASSISTED WITH ONGOING OR ONE-OFF SUPPORT FROM CARAD OR WERE REFERRED TO ANOTHER SERVICE WITH THE ASSISTANCE OF CARAD. I would like to inform you that CARAD is really very nice company that help people in a significant way. I appreciate your manager, all your staff and also Ehsan with nice personality. CARAD helped me in a very appropriate ways and also my dear caseworker helped me to find a job. I never ever forget CARAD with its nice managers and employees. I appreciate Ehsan's efforts to assist me. thank you. God bless you.

CARAD CLIENT

CARAD Annual Report 2020/21 CARAD Annual Report 2020/21 9

FOOD BANK PROGRAM



CARAD has been looking after us well since they undertook that responsibility.

> We really appreciate your support in arranging our rent payments in case I am unable to pay my rent.

> CARAD staff encouraged us to enrol our eldest children in school and [promised] us to support their study [...]. They have fulfilled that promise. We are really glad that our children go to school to study English and have become familiar with the Australian social environment.

CARAD found affordable and highly convenient accommodation for our family. We are out of words to say how helpful it is. Our previous accommodation was unreasonably expensive.

Our CARAD case worker is attentive to detail and encouraged me to obtain useful things like ABN, driver's licence, etc. He got us known to a volunteer who teaches my wife English and takes her to a mothers' group.

CARAD's food bank is provided weekly and might be delivered in some cases, which really suits us as no family member has a driver's licence. It satisfies our basic needs of vegetables and cereals.

However, CARAD does not provide meat so CARAD staff give us a supermarket voucher.

CARAD provides us with household [cleaning products] in abundance. They provide our newborn baby clothes and different baby stuff.

Our family is over the moon to be supervised by CARAD, as CARAD staff have sorted through most of our problems. Recently, my case worker arranged a free dentist appointment for me. I never thought it was possible.

Thank you so much for your care!

CARAD CLIENT



CARAD provided





1,996 FRUIT AND VEG

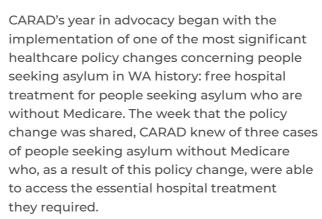
CARE ITEMS



My memories of CARAD

When we (my family and I) were struggling financially, wondering how to survive, CARAD not only provided us with welfare support (the basic requirements of life our life including food, accommodation, paying for medical expenses and bills) but also the staff members at CARAD provided us with emotional support. [During] that time my family felt that we were in safe hands. In many days I received phone calls from my case worker asking me how I was doing or if we need anything. This is the honest responsibility from CARAD team. I believe these types of positive support would assist asylum seekers to feel connected and be a part of this community.

Now I do not need that support of CARAD as I have a job, earn some income that would cover the basic cost of our everyday expenses. Thanks to CARAD, the generous donors and volunteers for saving lives.



As the year went on, we learned of another significant policy change that has now been embedded as an amendment in the School Education Regulations 2000. These state that children of people seeking asylum are entitled to enrol in public schools in the same way as citizens or permanent residents. While the policy change for this was made in 2017, thanks to the efforts of

many CARAD advocates and others in the sector, it was incredibly rewarding to see it firmly placed in the regulations. CARAD, along with WA Refugee and People Seeking Asylum Network (WARPSAN), is hoping to see even greater education access for people seeking asylum by advocating for policy changes that would enable their eligibility for affordable vocational and other education training courses.

CARAD's key focus for current and future advocacy, particularly given the organisation's role as state advocacy lead for WARPSAN, is to ensure that people seeking asylum, as residents of WA, are eligible for state-supported social and community housing. The last few months have shown the critical housing needs of vulnerable people in the state, and this is especially the case for people seeking asylum.



CARAD CLIENT CARAD Annual Report 2020/21 | 11 10 | CARAD Annual Report 2020/21

VOLUNTEER PROGRAM

Twenty-one years on, CARAD's services, support of clients and breadth of impact is still made possible by our dedicated volunteers. This year has been unique and challenging in so many ways for our clients and our team and we are truly in awe of our imposed as a result of the pandemic. While volunteers' generosity and resilience through it all.

Each week we have hundreds of our team embodying compassion in action, supporting our operations in the CARAD office; undertaking administration and project support; packing food parcels; providing English, homework and social support for people seeking asylum and refugees in their homes; sharing the work CARAD does in the community; and providing support for detainees in Yongah Hill, Perth, and Christmas Island immigration detention centres.

Our team have continued to be creative, flexible and caring as they navigated another year living with the impacts of COVID-19. Some volunteer roles have completely changed due to restrictions some have no longer been able to continue volunteering, we also have seen an overwhelming interest in our Volunteer Program and compassion extended to our clients from the broader Perth community. New online and remote support roles were established this year with fabulous outcomes such as our new Building Bridges Volunteer Training Module One, which is now online.

Despite many lockdowns, and although our volunteer intake was suspended in March 2020, not reopening until September 2020, we have had 135 people attend our information evenings, with 80 new CARAD volunteers trained, police cleared, and checked.

WHAT DOES VOLUNTEERING MEAN TO YOU?



Being part of a very grounded group who are realistic about what can be achieved and go about assisting the clients with dignity and compassion in a very pragmatic manner.

CARAD VOLUNTEER



I love to learn and understand people from a different culture and help in any way which I can to ensure they are given equal opportunity in the community.

CARAD VOLUNTEER

VOLUNTEER PROGRAM STATISTICS



The volunteeringwa.org.au volunteer benefits calculator shows that the Volunteer Program contributed at least 11,400 hours in 2020/21.

EOUATING TO

\$547,314

WORTH OF WORK, GENEROUSLY **GIVEN TO THE MOST VULNERABLE** IN OUR COMMUNITY.



366 **CLIENTS SUPPORTED BY OUR VOLUNTEER PROGRAM** (ALL ACTIVITIES)

COMMUNITY **ENGAGEMENT** We were so grateful to connect with our community through educational talks at schools, churches, workplaces, and clubs to raise awareness about issues facing people seeking asylum and refugees and to share information about CARAD's important work. Community groups engaged with CARAD in a variety of ways from fundraising, to food drives, to supporting Fare Go. We are thankful to our new and ongoing supporters! 14 | CARAD Annual Report 2019/20

OPENING DOORS PROGRAM

Opening Doors is a unique program that offers individualised learning support for children and adults with a refugee background. The program offers assistance in safe and familiar environments for clients who have significant barriers to accessing groups, classes and other resources in the community.

Opening Doors started in 2020 working with eight main referring agencies; now the program receives regular referrals from 21 caseworkers and organisations, ranging from the Refugee Health Service at Perth Children's Hospital, to wrap-around community family support services, multicultural organisations and intensive English language centres.

This year has also seen an increase in the referral of school students identified as struggling with their studies. These students have reported their greater concerns about completing high school, and especially their difficulty in studying STEM subjects.

During the past year we have also encouraged the parents of children being supported through Opening Doors to work with their own volunteers. Having seen their children excel and grow, many of the parents with limited English language skills are keen to close the English language gap between themselves and their children.

Opening Doors volunteers bring a range of backgrounds and skills to CARAD. They include engineers, IT professionals, psychologists, FIFO workers, scientists, doctors, university students, stay-at-home mums and retirees. We are thrilled to have such a diverse, vibrant and skilled team offering support to people seeking asylum and refugees in the community.

[The student] was so determined to finish writing his short story for English about a zombie boy, he asked for phone sessions during lockdown including the first week of school holidays. And we finished it yesterday! He was very pleased.

OPENING DOORS VOLUNTEER



DETENTION VISITING TEAM

Unfortunately, face-to-face detention visiting was suspended from March 2020 until early 2021 due to COVID-19 restrictions. Nonetheless, CARAD staff and volunteers continued to provide remote social support and casework to people from refugee and asylum seeker backgrounds in Yongah Hill, Perth, and Christmas Island detention centres. We also continue to advocate on behalf of individuals and, at a system-wide level, for the rights of people seeking asylum and refugees in immigration detention.

While there were very few people released from detention in 2020/21, for those who were, CARAD provided immediate practical and financial support with accommodation, food, access to healthcare, mental health support and other settlement needs.

Ongoing restrictions have reduced access to visiting at the centres since re-opening; however, our dedicated team continues to attend, recognising the value of human connection especially during periods of extreme isolation. The team also distributes donated smart phones to enable detainees to reach out to family and networks for support.

FARE GO PROJECT





Our Fare Go project has grown this past year as, in addition to our Food Truck operation, we are now operating Western Australia's first social enterprise canteen. We have been successfully operating the Warwick Senior High School canteen since September 2020, having secured a five-year lease with the Department of Education for \$1 a year with no outgoings. The opportunity was made possible through a second grant from Impact100 WA.

The canteen at Warwick also provides food for a second school on the campus: West Coast Secondary Education Support Centre (WCSESC). This government Independent Public School caters for students with special education needs in years 7–12. The students from both schools come from diverse socio-economic and cultural

backgrounds and have embraced our canteen and staff with open arms and hearts. We have been so grateful for the support from students and staff. We adjusted our operations for the students of WCSESC by keeping our canteen windows open from 8.00 am to 2.00 pm to allow the students with special needs to come to the canteen at any time to order food and to interact with our staff during less busy times of the day.

In January 2021 we secured a contract with
East Hamersley Primary School to supply lunches
to the students on Tuesdays and Fridays each
week. In January we also purchased a barista
coffee machine. The school staff at Warwick
and WCSESC are loving ordering fresh coffees
daily, and as a gift of gratitude they purchase



coffee vouchers for their colleagues and canteen vouchers for students as a reward for good behaviour.

The Fare Go food truck and Fare Go catering operations have also expanded, allowing for more flexibility with bookings and an increase in events and catering orders. The last year has seen us complete 27 events and catering bookings, with more promised for the year ahead. As a result, we have also been able to secure three part-time contracts and four casual positions for people seeking asylum.

We are grateful to MercyCare, which has granted Fare Go the funds to expand the project manager role through a job-sharing arrangement in 2021/22. We have also partnered with City Rotary (The Rotary Club of Perth City East), who are working together with CARAD and MercyCare to provide employment support for people seeking asylum and program development for Fare Go. Our aim for this role is to create the full circle for Fare Go as a social enterprise by providing support, services, and certified training for people seeking asylum. Once they have gained the necessary skills and the confidence, they will be on track to secure ongoing professional employment in a range of fields.

The future for Fare Go is extremely exciting and the business model that we have set up will make it possible to increase the employment opportunities for people seeking asylum.

18 | CARAD Annual Report 2020/21 | CARAD Annual Report 2020/21 | 19

OUR PEOPLE

MANAGEMENT COMMITTEE **MEMBERS**:

Rosemary Hudson Miller (Chairperson) Mark Shircore (Vice Chair) Michael van Koesveld (Treasurer) Judith Chernysh (Secretary) Anne Surma Kedy Kristal Rosemary Sayer Frank Pelusey Alice Tormey Philippa Edmiston Alison Xamon

CARAD STAFF MEMBERS:

Joanna Josephs—General Manager Esther Deng—Client Services Manager Samantha Haines—Volunteer Coordinator Tahany Kassem—Case Worker Ehsan Nazamyar—Case Worker Mavshan Kelishadi—Case Worker Janna Parr—Foodbank Project Officer Veronica Kuipers—Fare Go Project Officer

CARAD LIFE MEMBERS

Mark Shircore

*Deceased

Mar Knox Rosemary Rosario John Clapton Associate Professor Caroline Fleay Philippa Catchpole Bernard Catchpole* Elizabeth Pestell Tony Pestell Judyth Watson OAM Associate Professor Mary Anne Kenny Dr Anne Pedersen Rosemary Hudson Miller Jenny Burns* Gwenyth Graham Helen Leeder Eira Clapton Neville Watson John Broadbent Margaret Broadbent



TREASURER'S REPORT

CARAD's services are made possible through a diversity of funding sources, including public giving, sales, grants and other income. We continue to be humbled by the financial support of a broad range of supporters. The contribution from the public, including our members, continues to be central to our operational funds and critical to our future. This includes financial and in-kind donations from individuals, families. schools, businesses, trusts, and fundraising campaigns aligned to our emergency relief activities.

Our partnerships include grants from the Sisters of St John of God, the Dorothy and Bill Irwin Charitable Trust, the Office of Multicultural Interests, MercyCare, Lotterywest, Impact100 WA, CCI Giving and significant in-kind support from Uniting Church in the City and SecondBite. All grants are needs-based: CARAD carefully considers all funding partnerships, ensuring all grants enable our operational independence. We take our responsibility to utilise all grant funds very seriously, ensuring that all resources contribute to productive outcomes for our clients.

Innovation is key to CARAD's future financial sustainability, enabling the organisation to extend its impact on clients and the community. Fare Go, CARAD's social enterprise, is increasingly selfsufficient. This year the Fare Go team achieved record sales, through general, catering and school canteen sales. In addition to sales, Fare Go is supported by a grants and the contribution of CARAD volunteers. We are optimistic this success will be sustained in 2021/22.

A core feature of our strategy is organisational performance, requiring sound financial management. Throughout the year CARAD has made appropriate financial choices, to maximise the impact of its work and utilisation of its resources. Further, we are focussed on ensuring that we remain responsive to the future needs of our clients and resilient to future challenges. We acknowledge the services of Supervision Group, providing bookkeeping support, and Audit Partners, providing audit services.

To bolster our financial governance, CARAD established its first Finance and Risk Sub-Committee (FAR Sub-Committee). The FAR Sub-Committee has completed a review of key organisational risks, reviewed our insurance, supported budget development and, in the future, will provide advice regarding special projects. The FAR Sub-Committee includes Alice Tormey (Chair), Michael van Koesveld (Treasurer) and Joanna Josephs (GM); in 2021/2022 we hope that another CARAD member will join the group.

Our audited financial report for 2020/2021 indicates that CARAD is financially sound. Our income demonstrates steady growth, associated with the growing needs of our clients and the positive outcomes of our services. Further, we have retained earnings that will help mitigate risks and plan for our long-term sustainability. Supported by our members, partners and the wider community, we believe we are well positioned to sustain this success in the coming year.





AUDITED FINANCIAL REPORTS

STATEMENT OF FINANCIAL POSITION CENTRE FOR ASYLUM SEEKERS, REFUGEES AND DETAINEES AS AT 30 JUNE 2021

	2021	2020
	\$	\$
ASSETS		
CURRENT ASSETS		
Cash and Cash Equivalents	898,464	677,811
Receivables	122,200	6,640
Other Current Assets	63,110	57,098
TOTAL CURRENT ASSETS	1,083,774	741,549
NON-CURRENT ASSETS		
Property, Plant and Equipment	109,287	43,661
TOTAL NON-CURRENT ASSETS	109,287	43,661
TOTAL ASSETS	1,193,061	785,210
LIABILITIES		
CURRENT LIABILITIES		
Payables	167,405	36,418
Provisions	49,869	34,578
Unspent Grants	343,223	156,667
TOTAL CURRENT LIABILITIES	560,497	227,664
NON-CURRENT LIABILITIES		
PROVISIONS	17,613	-
TOTAL NON-CURRENT LIABILITIES	17,613	-
TOTAL LIABILITIES	578,110	227,664
NET ASSETS	614,951	557,546
EQUITY		
Retained Surplus	614,951	557,546
TOTAL EQUITY	614,951	557,546

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME CENTRE FOR ASYLUM SEEKERS, REFUGEES AND DETAINEES FOR THE YEAR ENDED 30 JUNE 2021

	2021	2020
	\$	\$
REVENUE		
Grant Revenue	553,555.57	340,314.12
Charitable Income and Fundraising	411,184.38	494,575.30
Food Truck Sales	173,869.68	27,564.40
Other Income: ATO Cash Flow Boost	16,852.00	50,556.00
Other Income: Bank Interest	930.76	3,525.37
Other income	605.00	438.48
TOTAL REVENUE	1,156,997.39	916,973.67
Expenses	1,156,997.39	916,973.67
Audit, Bookkeeping and Consultancy Fees	32,223.83	25,370.85
Bad & Doubtful Debts	-	14,841.57
Bank Fees	454.73	2,684.64
Board Governance	-	331.91
Cleaning	4,036.40	3,113.15
Client Support Services	219,998.51	117,389.97
Cost of Sales	81,331.00	37,307.07
Depreciation and Amortisation Expense	35,701.67	21,813.57
Employee Provisions	638,576.14	452,352.99
Fund Raising	-	533.86
Insurances	18,440.92	11,443.10
IT Maintenance	21,530.09	10,846.07
Meeting Expenses	1,225.31	5,127.80
Memberships and Subscriptions	400.72	1,650.73
Police Checks	1,228.84	1,860.46
Postage, Printing and Stationary	27,950.00	16,115.71
Repairs and Maintenance	4,320.68	6,021.40
Telephone & Internet	3,355.27	5,421.88
Training	1,377.62	2,782.47
Travel	47.68	1,267.51
Sundry	4,102.07	1,278.49
Utilities	3,291.62	5,093.16
TOTAL EXPENSES	1,099,593.10	744,648.36
NET SURPLUS (DEFICIT)	57,404.29	172,325.31



THANK YOU TO MAJOR SUPPORTERS:

DOROTHY AND BILL IRWIN CHARITABLE TRUST





















CONTACT US

Centre for Asylum Seekers, Refugees and Detainees (CARAD) Inc (08) 9227 7322 | office@carad.org.au www.carad.org.au

> Office Address: 245 Stirling St, Perth WA 6000 Mailing Address: PO Box 8547, Perth, WA 6849

